



**NOTHING BURNS LIKE A QUAD**

#### **LIMITED LIFETIME WARRANTY**

The Hearth & Home Technologies Limited Lifetime Warranty guarantees that the following components will work as designed for the lifetime of the stove or Hearth & Home Technologies will repair or replace them. These items include but are not limited to steel and cast iron components, all gas burners, gas logs, combustion chambers, heat exchanger systems, stainless steel firebox components, plating, doors, glass damaged by thermal breakage, steel baffle supports, steel and ceramic baffles and manifold tubes. Labor is for the first five years.

#### **THREE-YEAR WARRANTY**

Our EZ Clean firepots are covered under Hearth & Home Technologies three-year warranty program. Labor is for three years.

#### **TWO-YEAR WARRANTY**

All electrical components such as, but not limited to, blowers, wiring, vacuum switches, speed controls, control boxes, thermodisc switches, pilot assembly, gas valves, thermostats and remotes are covered under Hearth & Home Technologies two-year warranty program. Labor is for two years.

#### **ONE-YEAR WARRANTY**

Porcelain finishes are warranted against manufacturer defects for one year. Labor to repair or replace these parts is covered for one year, reimbursed per our warranty service fee schedule.

#### **CONDITIONS**

This warranty is non-transferable and is made to the original purchaser only provided that the purchase was made through an authorized dealer of Hearth & Home Technologies. It must be installed and operated at all times in accordance with the Installation and Operating Instructions furnished with this product, as well as any applicable local and national codes. Any alteration, willful abuse, accident, or misuse of the product shall nullify this warranty.

Labor to repair or replace items covered under the Limited Lifetime Warranty will be covered for the first five years per our warranty service fee reimbursement schedule. Parts covered under the Limited Lifetime Warranty will be covered for the lifetime of the appliance up to a maximum of ten (10) years after Hearth & Home Technologies discontinues the model and two (2) years for optional accessories. Adjustments, regular maintenance, cleaning and temporary repairs do not qualify for service call fee and will not be covered. The replacement of consumer replaceable items and installation of upgrade component parts do not qualify for a service call fee, and will not be covered.

This Limited Lifetime Warranty does not extend to or include surface finish on the appliance, door gasketing, glass gasketing, glass, firebrick, pellet logs, igniters, kaowool or other ceramic insulating materials. It does not cover installation or operational-related problems such as overfiring, use of corrosive driftwood, downdrafts, or spillage caused by environmental conditions, nearby trees, buildings, hilltops, mountains, inadequate venting or ventilation, excessive offsets, or negative air pressures caused by mechanical systems such as furnaces, fans, clothes dryers, etc.

Any installation, construction, transportation, or other related costs or expenses arising from defective part(s), repair, replacement, etc., will not be covered by this warranty, nor will Hearth & Home Technologies assume responsibility for them. Further, Hearth & Home Technologies will not be responsible for any incidental, indirect, or consequential damages, except as results in damage to the interior or exterior of the building in which this appliance is installed. This Limited Lifetime Warranty does not apply to the venting components, hearth components or other accessories used in conjunction with the installation of this product not manufactured by Hearth & Home Technologies.

This warranty is void if the stove has been overfired or operated in atmospheres contaminated by chlorine, fluorine, or other damaging chemicals, the stove is subjected to prolonged periods of dampness or condensation, or there is any damage to the stove or other components due to water or weather damage which is the result of, but not limited to, improper chimney or venting installation. Hearth & Home Technologies may, at its discretion, fully discharge all obligations with respect to this warranty by either repairing or replacing the unit, or refunding the wholesale price of the defective part(s).

This Limited Lifetime Warranty is effective on all appliances sold after May 1, 2002, and supersedes any and all warranties currently in existence.